MOHAMMAD ALI



IT DIRECTOR | SENIOR NETWORK & SYSTEMS ENGINEER | SOFTWARE DEVELOPMENT EXPERT

+966 5410 738 10 | mohammed.ali@usa.com | www.mohammad.host | Jeddah, Saudi Arabia

PROFESSIONAL SUMMARY

Dynamic and results-driven IT Director with over 20 years of extensive experience in leading technology operations, managing enterprise networks, and delivering innovative software solutions. Proven expertise in overseeing large-scale IT projects, driving digital transformation, and optimizing infrastructure for enhanced performance and security. Adept at strategic planning, team leadership, and cross-functional collaboration to achieve organizational goals in fast-paced environments.

CORE COMPETENCIES

- IT Strategy & Governance
- Enterprise Network Architecture & Security
- Software Development & Application Lifecycle Management
- Cloud Computing & Virtualization (AWS, VMware, Hyper-V)
- Team Leadership & Project Management
- Cybersecurity & Risk Mitigation
- Systems Integration & Infrastructure Optimization
- Vendor & Stakeholder Relations

PROFESSIONAL EXPERIENCE

IT Director & Software Development Manager

Romansia Restaurants, Jeddah, Saudi Arabia | Aug 2019 – Mar 2023

- Spearheaded development of a comprehensive POS and kitchen management system, integrating inventory control and real-time reporting across multiple outlets.
- Directed IT infrastructure modernization, enhancing network stability and reducing downtime by 35%.
- Managed a multi-disciplinary technical team, fostering a culture of innovation and continuous improvement.

Head of Technology & Network Manager

Brand Land Advertising, Jeddah, Saudi Arabia | Apr 2017 - May 2019

- Directed end-to-end IT operations, including network architecture, cybersecurity, and digital asset development.
- Led the design and deployment of client-facing web applications and digital marketing tools.

• Implemented robust backup and disaster recovery solutions, ensuring data integrity.

IT & Projects Manager

Smart Networks Technology, Jeddah, Saudi Arabia | Nov 2012 – Mar 2017

- Oversaw large-scale IT projects including system integration, network expansion, and software deployments.
- Coordinated cross-functional teams to deliver projects within budget and timeline constraints.
- Developed and maintained IT policies aligning with organizational objectives and compliance standards.

Deputy IT Director

New Jeddah National Hospital, Jeddah, Saudi Arabia | Feb 2008 – Oct 2012

- Managed critical hospital IT infrastructure supporting clinical and administrative operations.
- Ensured compliance with healthcare data security regulations and standards.
- Led IT support services, reducing incident resolution time by 40%.

IT Supervisor

Majed Computer Services, Jeddah, Saudi Arabia | Dec 2005 – Jan 2008

- Provided technical support and maintenance for corporate clients, enhancing system reliability.
- Implemented network upgrades and streamlined IT workflows.

Network Supervisor

Medad British Investment Company, Jeddah, Saudi Arabia | May 2003 – Nov 2005

- Supervised network security operations and managed IT service delivery.
- Monitored system performance and implemented security protocols.

SELECTED PROJECTS

- Enterprise Resource Planning (ERP) System: Designed and developed a scalable ERP platform integrating accounting, procurement, sales, HR, and inventory management. Enabled multi-branch support, multi-currency processing, and compliance with local taxation regulations.
- Advanced Network Infrastructure: Engineered and deployed complex wired and wireless networks, including VPN inter-branch connectivity, firewall implementation, and IP schema design for large organizations.
- **IP Telephony Solutions:** Planned and installed VoIP systems using Cisco and Avaya platforms, incorporating call routing, recording, and unified communications across multiple locations.
- **Security Systems Integration:** Implemented biometric access controls, CCTV surveillance networks, and cloud-based monitoring platforms ensuring real-time security management.
- Custom Software Applications: Delivered web-based HR systems, school management portals, retail POS systems, and e-commerce platforms using PHP frameworks (Laravel, Codelgniter) and front-end technologies.

EDUCATION

Bachelor of Computer Network Engineering

American University of Beirut, Lebanon | 2004 – 2008

CERTIFICATIONS

- LPIC-1 Linux Professional Institute Certification
- SUSE Certified Linux Administrator
- CompTIA A+, Network+, Linux+
- Cisco Certified Network Associate (CCNA) & Professional (CCNP) Routing, Switching & Voice
- Symantec Technical Specialist (STS) Data Security
- VMware Certified Associate Data Center Virtualization
- Microsoft Certified Solutions Expert (MCSE) Server Infrastructure
- Mikrotik Certified Network Engineer (MTCNA, MTCRE, MTCTCE, etc.)
- AWS Certified Solutions Architect Associate
- WAPPLES Web Application Firewall Certified
- HP LIFE IT for Business Success
- Microsoft Hyper-V & System Center Specialist

TECHNICAL SKILLS

- Operating Systems: Windows Server (2003–2022), Linux (Ubuntu, Fedora, Red Hat)
- Programming: PHP (Laravel, Codelgniter), HTML5, CSS3, Bootstrap, JavaScript, ¡Query, MySQL, AJAX
- Networking: Cisco, Mikrotik, DNS, DHCP, VPN, VoIP, Active Directory, Firewalls (PfSense, Sophos, OPNSense)
- Cloud & Virtualization: AWS, VMware, Microsoft Hyper-V
- Security: Endpoint protection, network security, access control systems
- Design: Adobe Photoshop, Illustrator

Personal Attributes

- Strategic thinker with strong analytical and problem-solving abilities
- Effective communicator and leader with proven team-building skills
- Adaptable and proactive in dynamic environments
- Committed to continuous learning and professional development
- Skilled at managing multiple priorities under tight deadlines